

News from Campus  
Technologies, February 2009



**Software requests due NOW:** In keeping with past practice and policy, CT reminds faculty that all requests for software changes in labs for the fall semester that do NOT require funding are due March 16. This process allows us to schedule the resources necessary to ensure your software is fully tested and ready in time for the start of classes. Send your requests to [Loren McNett](#), Campus Technologies, Memorial Hall.

**Multifunction Printing Initiative Announced:** Increasing office efficiency is a concern for all departments. This includes reducing paper costs, reducing energy consumption and making the most efficient use of space. CT is pleased to announce completion of a pilot program utilizing multifunction printers. The installation of these devices allows users to print, scan, copy and fax from one device. The scanning process has been expanded to reliably scan directly to your PC as well as to e-mail. The scan process will accommodate PDF as well as other common image formats. We can also use what we've learned to enhance the functionality of some existing multifunction printers as well. For more information about how CT can increase your productivity and save energy with multifunction printers, call the network team at extension 4835.

**Passwords Expiring? Our self-help portal can help:** Last month CT announced the general availability of the *CT Self-Help Portal*. The portal is designed to assist our user community with answers to common technology questions, basic user training, product documentation and the like. With many folks' Email passwords about to expire, we thought it appropriate to

remind you that this facility will also assist you in changing your password prior to expiration. Yep, even with your password expired, you can still log in to the [Employee Active Directory Password Change](#) interface and change it! If you have forgotten your password, you can access [Employee Active Directory Password Self-Help](#) and reset your password. (You will be required to enter your email address, your ID number and the last four digits of your ssn.) We encourage all of you to check out the [CT Self-Help Portal](#) so you know what's available.

Also: We value your feedback! Please let us know what you think of the services available on our Portal, and what services you feel we should add.

### **E-Arts Festival in the**

**works:** The University Art and Music Departments will be conducting their first Sound and Vision Workshop on April 6. You can find all the details on the university's web site [here](#).

CT is working in cooperation with the departments to provide an assist in setting up the hands-on workshops as well as inviting technology vendors to display their wares. The larger campus community is invited to visit the displays from 1:30 to 3:30 PM. The planned workshops are as-follows:

*"Introduction to Pro Tools"* – David Wetzel: Demonstration and talk on the industry-standard sound editing and mixing software. Hands-on exercises for classroom application.

*"Music Software for K-12"* – Sheryl Monkeliën: Create lessons that integrate technology; explore software appropriate for grades K-12; and discover how to use the Internet in the music classroom.

*"Mapping Time"* – Michelle Lockwood: A visual investigation into the various threads and pathways that map our lives. Workshop will explore digital software and skills necessary to create an autobiographic mapping of time.



Mansfield University Art & Music Departments

**eArts 2009**  
Sound & Vision Workshop

For K-12 Instructors, MU Students & Faculty

Monday, April 6, 2009  
8:30am - 7:30pm

Contact: Dr. Mardi Whitehouse  
570-662-4503

The poster features a logo with a blue speech bubble containing the word 'Arts' in white, a smaller blue circle with 'e' in white, and a yellow circle with '09' in black. Below the logo is the text 'sound & vision'.

*“Virtual Reality & Second Life”* – Shawn Sonnema: Inexpensive interactive 3D applications to introduce immersive digital environments for schools. Career and business possibilities for utilizing these technologies discussed.

**Next step in voice systems upgrades approved:** CT is pleased to announce that funding has been approved to begin our Phase II voice systems upgrades. Phase I began with the construction of South Hall and installation of a new telephone system to support the building. Phase II is a concerted effort to phase in the new switch and phase out our 23-year-old Ericsson MD-110 telephone switch throughout the campus. Grant Science Center is the next building scheduled to receive the new system, with installation scheduled to begin soon. The new phone system, also a product of Ericsson/Aastra, is based on Voice-over-IP technology and will supply services by sharing a significantly enhanced network backbone; this melding of voice and data services will result in a more reliable network and lowered maintenance costs as well as the potential for increased efficiencies and functionality as we begin to promote a unification of the technologies at the desktop. Evaluation and costing of upgrades to other campus buildings is in-process. Our goal is to have all campus buildings evaluated and costs determined over the next several months, with build-out expected to take around two years. It is our hope that this conversion will be transparent and relatively painless for the campus community. Stay tuned!

**Kiosks locations to be expanded:** For the past several years CT has supported efforts by Residence Life to provide computer workstation kiosks in areas of heavy student traffic. These kiosks allow students to provide on-the-go access to Email and university services such as WebAdvisor. The provider of the original kiosks went out of business, leaving CT flat with critical repair parts unavailable. We have recently been funded to purchase new and additional kiosks. Along with the Residence Halls and Manser, look for kiosks coming soon to the Enrollment Services area of South Hall, Butler Center, and Elliott Hall. Other areas to be supplied with kiosks will be announced in the weeks to come.

**FrontPage is being retired:** At the end of the Spring 09 semester, Microsoft FrontPage software will be retired! It is past the end of its lifecycle and is no longer supported by Microsoft. If anyone is still using FrontPage to edit webpages or using it in a lab, please email Suzanne Murphy – [smurphy@mansfield.edu](mailto:smurphy@mansfield.edu). We are working on alternative solutions to meet our users' needs.

**Please welcome Herb Frank:** CT is pleased to announce the appointment of Herb Frank as our new Help Desk Coordinator and building technician. Herb helps fill a void left when Alex



Miller transferred to the Controller's Office as Blackboard One Card Administrator. Herb brings decades of technical expertise to the department and has hit the ground running to provide direct support to Brooks, Decker, Hemlock, Doane, Manser, Beecher, Pinecrest (Academic side), and the 6<sup>th</sup> floor of North Hall. So, remember that face!... and help Herb feel

welcome. He's still trying to find all those buildings, so if he appears lost, kindly introduce yourself, shake his hand and point him in the right direction!

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That's it for this month. We welcome your comments and suggestions on how to make the *News* a resource you'll want to read every month! Please send your feedback to: [helpdesk@mansfield.edu](mailto:helpdesk@mansfield.edu) . Thanks!