



IE7 release causes applications problems: With Microsoft's release of Internet Explorer version 7 last week, IT shops around the country braced for the usual compatibility problems that any new browser release seems to bring. As for those of us in Higher Education, our angst was not without merit. Significant compatibility issues have been noted with Blackboard and SAP. Until we have a good handle on work-arounds and have fully tested all our applications, DO NOT install IE7 on your university-owned computer! We will advise you on how to make IE7 work for you in a future issue of the *News*, and will arrange to "push" IE7 to your desktop when we have a fully debugged and configured product ready.

Campus Email issues: Email messages from Blackboard and Webadvisor, or any email messages sent with no subject or a short subject may be delivered to the junk mail folder in a student's Mounties Hotmail/Windows Live account.

To prevent this from occurring, we have advised students to add "@mansfield.edu" and "@mounties.mansfield.edu" to their "safe senders" – which will deliver all university-originated messages to their Inbox.

Faculty and staff should also add "@mounties.mansfield.edu" to their own "safe senders" list.

A complete tutorial is available at:

<http://it.mansfield.edu/FAQs/junkMailHelp.cfm>

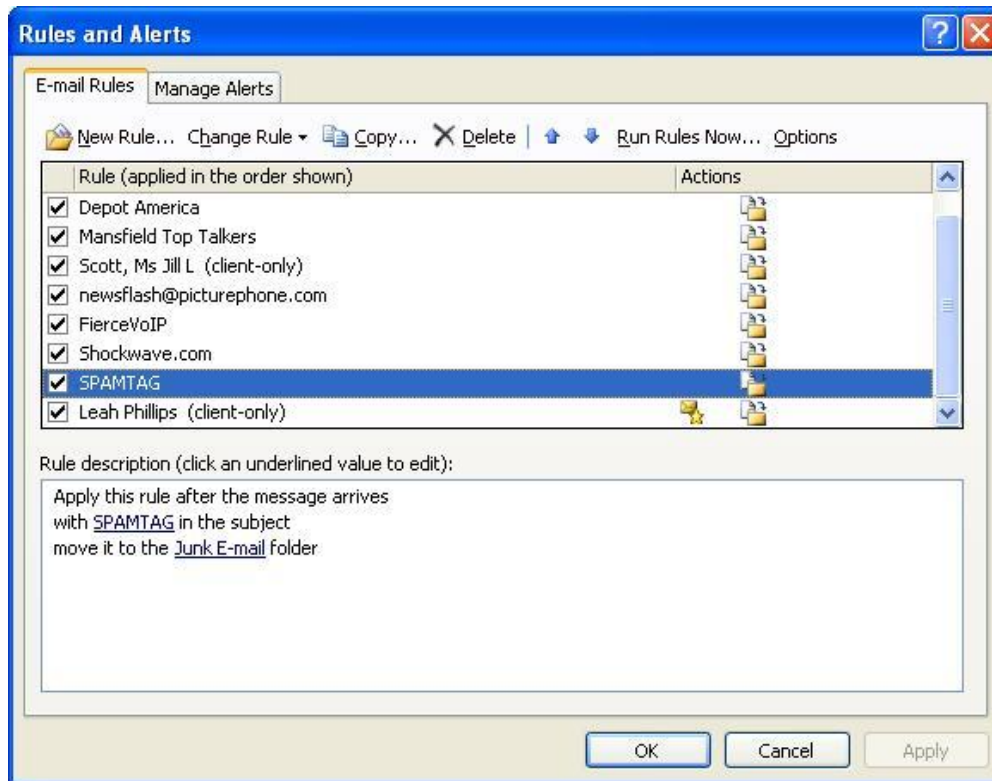
Some additional campus Email related notes and information to be aware of:

- All student emails are now being sent and passed along to their Mounties Hotmail/Windows Live account.
- If, in the past, you have received a message from postmaster@hedwig.mnsfld.edu indicating that a message was not delivered because a student's mailbox was full, the message is still passed to their Mounties account. You should no longer receive those error messages from Hedwig.
- The email addresses that are displayed in Blackboard and WebAdvisor will still display the "@mansfield.edu". Those messages **WILL** be sent to the students Mounties account.

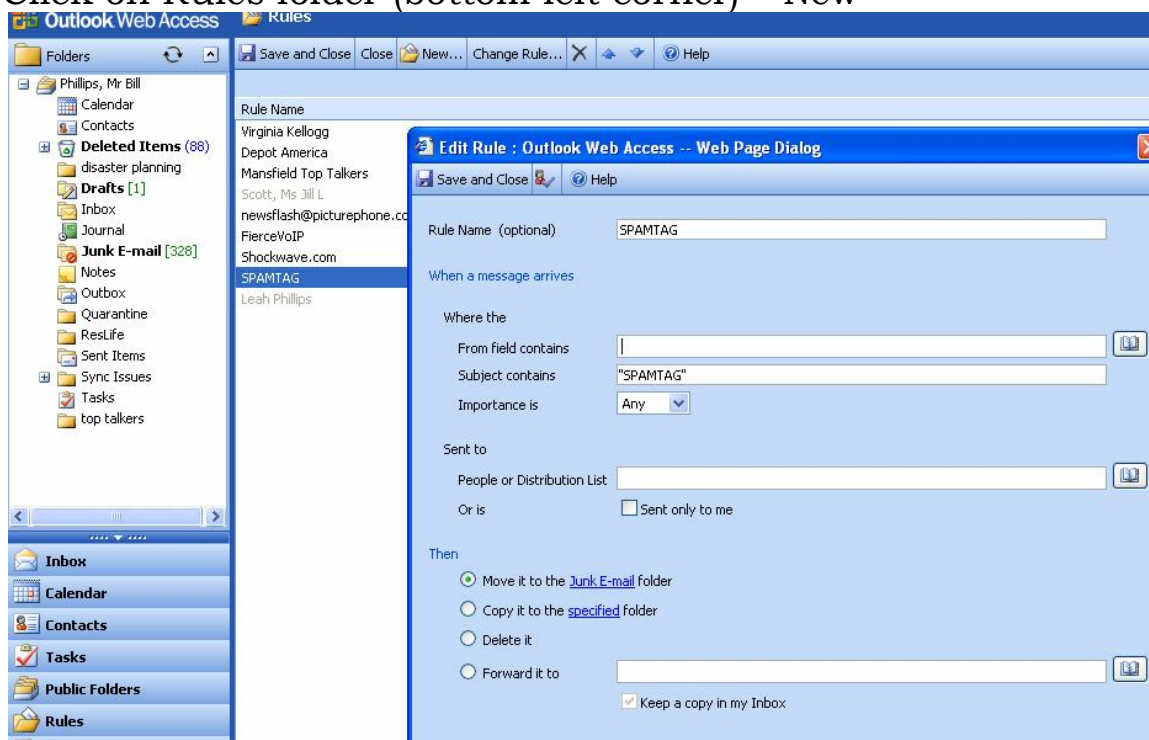
Reducing spam (at some risk): From time to time, we receive suggestions about how to further reduce Spam in users' mailboxes. While the following suggestion will reduce Spam, it may also put at risk a small percentage of Email that is NOT Spam. By creating a local Rule you will redirect messages with the word "Spamtag" in them to the junk mail folder.

If you want this to happen: In Outlook (desktop version), Tools – Rules & Alerts – click on the New Rule button – select "Move messages with specific words in the subject." Click on the "Specific Word" link and type spamtag, click on the specified folder and pick "junk E-mail" folder. Click on the Finish button to finalize the process. Pick a message from your "inbox" with the word "spamtag" in it and forward it to yourself. It should go directly to your junk folder and you won't see it in your inbox.

Be sure to check your junk mail folder on occasion for any messages filtered there in error based on SPAM rules!



OWA – You must be using the IE browser to access all features!
 Click on Rules folder (bottom left corner) – New -



Fill out the form and then click the “Save and Close” button.

Remember! If you haven't received an Email you were expecting, always check your Junk E-mail folder! The tighter we attempt to control Spam, the more likely some legitimate mail may be Spam-tagged!

Tips for better results using Blackboard: Prior to giving online quizzes/exams in Bb courses, you may want to direct students to the [Help tab in Blackboard](#) to review –

[Blackboard Success Checklist](#) - Prepare your computer in advance for Blackboard quizzes, exams, discussion posts, chats, etc.

As a Bb Best Practice – before taking the First Quiz/Exam – Take the Practice Quiz (orientation quiz on the course syllabus).