

Statement of Support for Mobile Devices

Campus Technologies supports mobile email and calendar synchronization from our Exchange environment to ***CT approved*** mobile devices. Approved devices must be either owned by the University, directly compensated for by the University for the purpose of official business, or be otherwise approved by Campus Technologies.

Recommendations for CT Support Devices for use with Exchange

The following are the recommendations for mobile devices that will integrate with our Exchange server.

BlackBerry Devices – Blackberry devices are the preferred choice for supported mobile devices. However, only BlackBerry devices that are licensed to connect to our Blackberry Enterprise Server (BES Server) with a Client Access License (CAL) will be supported. When selecting your device, you will need to work with Campus Technologies to obtain a CAL. The price of the CAL is a one-time fee. You may choose a BlackBerry device from the mobile provider of your choice, however please be aware that CT is not responsible for connection or reliability issues you may have with your provider. You should check your provider to make sure that your plan includes the option for BlackBerry business/enterprise email. CT will not support any BlackBerry devices that do not connect to our BES Server.

BlackBerry devices have a proven and reliable track record with our Exchange environment.

Apple iPhone – At this time, Campus Technologies does not recommend an Apple iPhone. CT will make a best effort to connect iPhones to our Exchange environment, but we cannot make any guarantees that the device will work seamlessly. As a result, choosing an iPhone is done at your own risk.

Windows Mobile Devices – Devices that run Windows Mobile 6.0 or higher are supported. As with BlackBerries, you may choose a BlackBerry device from the mobile provider of your choice, however please be aware that CT is not responsible for connection or reliability issues you may have with your provider. You should check your provider to make sure that your plan includes the option for business/enterprise email. Windows Mobile devices do not require a separate CAL license, however their reliability is less than that of BlackBerry devices.

Other Mobile Devices – Campus Technologies will not support any mobile devices outside the parameters we have mentioned above, nor any devices that use desktop software for synchronization or redirection of email and calendar events. If you choose to connect your mobile device in this manner, you do so at your own risk.

Personal Devices (Not compensated for by the University)

Campus Technologies will offer **limited** support to personal BlackBerry devices owned by individuals and not compensated for by the University:

BlackBerry Devices – CT will offer support only to personal BlackBerry devices that are licensed to connect to our Blackberry Enterprise Server (BES Server) with a Client Access License (CAL) will be supported You will need to contact Campus Technologies to obtain a CAL. The price of the CAL is a one-time fee. You may use a BlackBerry device from any mobile provider, however please be aware that CT is not responsible for connection or reliability issues you may have with your provider. You should check your provider to make sure that your plan includes the option for BlackBerry business/enterprise email. CT will not support any BlackBerry devices that do not connect to our BES Server.

Other Mobile Devices – Campus Technologies will **not** offer support to any mobile devices outside the parameters we have mentioned above, nor any devices that use desktop software for synchronization or redirection of email and calendar events.

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